

January 9, 2006  
Case No.: GP-304358 (2760/160)  
Serial No.: 10/797,733  
Filed: March 10, 2004  
Page 2 of 14

**CLAIM AMENDMENTS:**

Please add claims 21-23 as shown below in a marked up version of the entire set of pending claims per 37 CFR § 1.121(c). No new matter has been added by the addition of these claims.

This listing of claims will replace all prior versions, and listings, of claims in the application.

1. (original) A method for automated unit service requests from a telematics unit, the method comprising:
  - setting a unit request call trigger at the telematics unit from a call center;
  - receiving a unit request call based on the unit request call trigger; and
  - configuring the telematics unit in response to the received unit request call.
2. (original) The method of claim 1 further comprising:
  - determining at the call center an available enrollment data; and
  - configuring the unit request call trigger based on the determination.
3. (original) The method of claim 1 wherein the step of receiving a unit request call based on the unit request call trigger comprises:
  - receiving a carrier response to a generated unit request call, wherein the carrier response indicates MIN availability; and
  - resetting the unit request call trigger responsive to the carrier response.

January 9, 2006  
Case No.: GP-304358 (2760/160)  
Serial No.: 10/797,733  
Filed: March 10, 2004  
Page 3 of 14

4. (original) The method of claim 1 wherein setting a unit request call trigger comprises:

receiving a subscriber service call at the call center;  
determining if the telematics unit is data upload capable; and  
configuring the telematics unit to initiate the unit request call at a predetermined time based on the determination.

5. (original) The method of claim 2 wherein determining available enrollment data comprises:

determining if a customer data record is expected.

6. (original) The method of claim 2 wherein determining available enrollment data comprises:

determining if a personal calling number is available.

7. (original) The method of claim 1 wherein configuring the telematics unit comprises: performing a base configuration.

8. (original) The method of claim 1 wherein configuring the telematics unit comprises:

performing a base configuration; and  
performing a personal calling configuration.

January 9, 2006  
Case No.: GP-304358 (2760/160)  
Serial No.: 10/797,733  
Filed: March 10, 2004  
Page 4 of 14

9. (original) A computer usable medium including a computer program for automated unit service requests from a telematics unit comprising:

computer program code for setting a unit request call trigger at the telematics unit from a call center;

computer program code for receiving a unit request call based on the unit request call trigger; and

computer program code for configuring the telematics unit in response to the received unit request call.

10. (original) The computer usable medium of claim 9 further comprising:  
computer program code for determining at the call center an available enrollment data; and

computer program code for configuring the unit request call trigger based on the determination.

11. (original) The method of claim 9 further comprising:  
computer program code for receiving a carrier response to a generated unit request call.

January 9, 2006  
Case No.: GP-304358 (2760/160)  
Serial No.: 10/797,733  
Filed: March 10, 2004  
Page 5 of 14

12. (original) The computer usable medium of claim 9 wherein computer program code for setting a unit request call trigger comprises:  
computer program code for receiving a subscriber service call at the call center;

computer program code for determining if the telematics unit is data upload capable; and

computer program code for configuring the telematics unit to initiate the unit request call at a predetermined time based on the determination.

13. (original) The computer usable medium of claim 10 wherein computer program code for determining available enrollment data comprises:

computer program code for determining if a customer data record is expected.

14. (original) The computer usable medium of claim 10 wherein computer program code for determining available enrollment data comprises:

computer program code for determining if a personal calling number is available.

15. (original) The computer usable medium of claim 9 wherein computer program code for configuring the telematics unit comprises:

computer program code for performing a base configuration.

January 9, 2006  
Case No.: GP-304358 (2760/160)  
Serial No.: 10/797,733  
Filed: March 10, 2004  
Page 6 of 14

16. (original) The computer usable medium of claim 9 wherein computer program code for configuring the telematics unit comprises:  
computer program code for performing a base configuration; and  
computer program code for performing a personal calling configuration.

17. (original) A system for automated unit service requests from a telematics unit comprising:  
means for setting a unit request call trigger at the telematics unit from a call center;  
means for receiving a unit request call based on the unit request call trigger; and  
means for configuring the telematics unit in response to the received unit request call.

18. (original) The system of claim 17 further comprising:  
means for determining at the call center an available enrollment data; and  
means for configuring the unit request call trigger based on the determination.

January 9, 2006  
Case No.: GP-304358 (2760/160)  
Serial No.: 10/797,733  
Filed: March 10, 2004  
Page 7 of 14

19. (original) The system of claim 17 further comprising:  
means for receiving a carrier response to a generated unit request call.
20. (original) The system of claim 17 wherein means for configuring the telematics unit comprises:  
means for performing a base configuration; and  
means for performing a personal calling configuration.
21. (new) The method of claim 1 wherein the unit request call trigger is a condition detected to activate a function based on an event occurrence.
22. (new) The method of claim 1 wherein the unit request call is received at the call center responsive to the unit request call trigger at the telematics unit.
23. (new) The method of claim 1 wherein the unit request call is an automated inbound configuration call whereby the telematics unit and a subscriber cell phone is configured based on an available enrollment data and a MIN.